

Mechanicals Cal. R01

Terms of Warranty and Customer Liability

Upon receipt of Ronda mechanical movements Cal. R01 the customer is obliged to check the condition of the goods immediately for visual or mechanical damage. In case of damage during transportation please contact your forwarder.

Any claim relating to errors in the delivery and/or delivered quantities, non-conformity or defects of movements shall be raised with Ronda within 15 days after receipt of the delivery. Otherwise the movements are deemed to be accepted. For specifications and measurement guidelines please refer to the Technical documents for Cal. R01 – Technical specifications on the Ronda our website.

These specifications only apply to new movements prior to assembling into the watch case.

If defects are discovered at a later stage, despite reasonable observation as outlined above, customers may notify Ronda in writing about their findings. Defects originating from material failure are covered by a 2-year warranty period. Defects occurring due to inappropriate handling or manipulations are not covered by the Ronda warranty.

Ronda will not accept any return of movements prior to contacting our After Sales Service Team via email (sav-mecano@ronda.ch). A copy of the delivery note/invoice and a detailed description of your findings accompanied by the test results shall be attached.